

How to Set Up Zoom so You Can Use the Original Sound

Zoom was initially created for meetings. When a user pauses while speaking, Zoom turns off the sound from their mic so that we don't hear background noises like air conditioning and telephones ringing. Unfortunately this doesn't work well for music (it turns off the mic when we play long, held notes!) so we need to tell Zoom that we want to use the original sound during music lessons. There are two steps to take, one before you open the Zoom link for the lesson and one during the lesson.

STEP ONE - BEFORE the Lesson:

Set up your Zoom account so that you have the option to use the original sound in any meeting:

When using a computer:

1. Sign in to the Zoom desktop client.
2. Click your profile picture, then click **Settings** .
3. In the navigation menu, click **Audio** .
4. Under **Suppress background noise**, select **Low**.
5. Under **Music and Professional Audio**, select the **Show in-meeting option to enable "Original Sound"** check box.
The **Original Sound** setting will be displayed in in the top left corner of your meetings .
6. IF you have a very reliable and fast internet speed as well as a fast computer, you can select the **High fidelity music mode** check box. (this option consumes more bandwidth)
7. IF you will be wearing headphones/earbuds during the lesson, select the **Echo cancellation** check box. Otherwise leave it unchecked.
8. Leave **Stereo audio** unchecked.
9. Press Advanced and be sure that **Echo Cancellation** is set to **Auto**.

When using a mobile app (ipad, phone)

1. Sign in to the Zoom mobile app.
2. Tap **Settings** .
3. Tap **Meetings**.
4. Under **Audio**, tap the **Use Original Audio** toggle to enable or disable it.

STEP TWO - DURING the lesson:

Once you have joined the Zoom meeting for the lesson you will ‘turn on’ the original sound:

After [enabling the in-meeting option for original sound using the steps on page 1](#), you can choose to preserve original sound during a meeting by following the below instructions.

When using a computer:

1. Sign in to the Zoom desktop client.
2. **Start** or **join** a meeting.
3. Click **Original Sound** in the top-left corner.
4. (Optional) To the right of **Original Sound**, click the down arrow  to select a microphone that automatically uses original sound when selected.

When using a Mobile app (iPad, phone):

1. Sign in to the Zoom mobile app.
2. **Start** or **join** a meeting.
3. Tap **More**
4. Tap **Enable Original Sound**.